Accessibility statement

This accessibility statement applies to the "Carbon-neutral and resource-wise solutions for industrial areas" website of the cities of Helsinki, Vantaa, Espoo and Turku, the Technology Research Center VTT Oy, the Future Research Center of the University of Turku and Turku Science Park Oy website (<u>https://hnry.fi/en/frontpage/</u>) run by the City of Helsinki. This statement explains the website's accessibility and how to submit accessibility-related feedback.

How accessible is this website?

Finland's Act on the Provision of Digital Services states that public websites must be accessible. In other words, everyone should have an equal opportunity to use websites.

The website is fully complaint with all of the statutorily mandated accessibility requirements (WCAG criteria 2.1, A and AA standards).

Accessibility assessment

The accessibility assessment follows the City of Helsinki's operational guidelines and methods that aim to secure the service's accessibility throughout every work stage.

The accessibility of the website has been assessed by both a self-assessment and a third-party expert audit. The assessment included programmatic accessibility testing and a manual examination of the website and its content.

Did you notice shortcomings in accessibility?

We aim to continuously improve the accessibility of our website. If you encounter non-compliant content on the website that is not described on this page, please report it to us. <u>Send your feedback by filling out the City of Helsinki's feedback form</u>.

Accessibility monitoring

The Finnish Transport and Communications Agency Traficom enforces compliance with accessibility requirements. If you are dissatisfied with the reply you received from us about a detected accessibility shortcoming or you did not receive a reply within 14 days, you may submit a complaint or request for information to the Finnish Transport and Communications Agency Traficom. The website of the Finnish Transport and Communications and not receive a reply are information on submitting a complaint and how complaints are processed.

Finnish Transport and Communications Agency Traficom Digital Accessibility Supervision Unit www.webaccessibility.fi E-mail: saavutettavuus@traficom.fi Telephone number: 029 534 5000 (Switchboard)

Accessibility statement information

This website was published on 1.3.2021.

This accessibility statement was prepared on 31.3.2022 and updated 7.12.2023.

This accessibility statement was last reviewed on 30.1.2025.

Act on the Provision of Digital Services (306/2019)